

Conclusion and outlook

This article has helped shed light on hospital logistics. We have shown the importance of logistics activities costs in health facilities, then the means of performance measurement (Financial, Customer, Operational) and we proposed indicators processes of the pharmaceutical supply chain from the hospital child for periodically measuring and implement corrective actions to keep continuous improvement of the overall performance of the hospital.

Also, the objective of this work was to lay the foundations for a more comprehensive reflection on systems of performance measurement of hospital logistics. To the extent that very often, the services of the hospital logistics are looking for more recognition of the management of the establishment, the implementation process of a performance management system can be an opportunity to validate the objectives or service results by senior management levels.

We will integrate the measurement of these indicators in the periodic instructions and internal procedures of the quality of children's hospital for it to be operational in services.

In terms of perspective, to read dashboard, must be applied to the case of child hospital in Rabat to measure the performance of pharmaceutical supply chain. A method of analysis will then be applied to the chain in order to diagnose and finally modeling and simulation of the chain must take place.

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